

## **TRIDENT WORKFORCE DEVELOPMENT BOARD**

April 24, 2018

10:00 a.m.

Barrett Lawrimore Conference Room  
1362 McMillan Avenue – Suite 100  
North Charleston, SC 29405

### **AGENDA**

- I.** Call to Order, Quorum Determination & Introduction of Members
- II.** Approval of February 27, 2018 Meeting Notes
- III.** Adult and Youth Participant Success Story
- IV.** Website RFP – Request for Approval
- V.** Policy Revisions – Request for Approval –Sharon Goss
  - A. Assessment, Background & Drug Screen Policy
  - B. Eligible Training Provider Policy
- VI.** Administrative & System Reports
  - A. Financial Report – Katie Paschall
  - B. Program Performance Report – Kameron Alston
  - C. Adult/Dislocated Workers/Youth Program Performance Report – Keidrian Kunkel
  - D. Marketing & Outreach Report – Michael Stettner
- VII.** Workforce Development Director’s Time
- VIII.** Executive Director’s Time
- IX.** Other Business
- X.** Chair’s Time
- XI.** Adjourn

*The next meeting of the Trident Workforce Development Board will be held on May 22, 2018 at 10am at the BCDCOG Office (1362 McMillan Avenue, Suite 100, North Charleston, SC 29405). Notice, including agenda documentation, will be sent to Board members in advance of the meeting, as well as posted on [www.tridentscworks.org](http://www.tridentscworks.org)*

**TRIDENT WORKFORCE DEVELOPMENT BOARD  
MEETING NOTES  
February 27, 2018**

The Trident Workforce Development Board (TWDB) met on February 27, 2018, at the Berkeley-Charleston-Dorchester Council of Governments Building located at 1362 McMillan Avenue in North Charleston.

**MEMBERSHIP:** Diane Bagwell; Janet Cappellini; Butch Clift; Wendy Courson; Susan Friedrich; Thomas Graff; Hope Hudson; Victoria Johnson; Dottie Karst; Gil Leatherwood; Andrew Maute; Jeff Messick; Sylvia Mitchum; Charles Moore; Kelly Sieling; Wendy Smith; Bob Walker; Angelia Washington

**MEMBERS PRESENT:** Janet Cappellini; Wendy Courson; Susan Friedrich; Thomas Graff; Dottie Karst; Andrew Maute; Kelly Sieling; Bob Walker; Angelia Washington

**OTHERS PRESENT:** Amanda Wagner (Eckerd); Keidrian Kunkel (Eckerd); Deidre Smalls (Eckerd); Kal Kunkel (Eckerd); Stephanie Estranko (Eckerd); Zach Nickerson (SCDEW); Catie Caddell-Huffman (PYC Participant)

**BCDCOG STAFF PRESENT:** Andrea Kozloski; Sharon Goss; Robin Mitchum; Kameron Alston; Kim Coleman

**I. Call to Order/Quorum Determination/Introductions**

Chair Dottie Karst called the February 27, 2018 Trident Workforce Development Board meeting to order at 10:00 a.m. Excused absences were submitted and a quorum was determined. Introductions were made.

**II. Approval of the January 31, 2018 Meeting Notes**

***Bob Walker made a motion to approve the January 31, 2018 Meeting Notes as presented and Jan Cappellini seconded the motion.  
The motion was unanimously approved.***

**III. Adult and Youth Participant Success Stories**

Keidrian Kunkel with Eckerd introduced PYC participant, Catie Caddell-Huffman. Catie is a recent GED graduate and Work Experience participant. She earned her GED within one month of becoming enrolled in the program. She also earned a Platinum level on the Work Keys Assessment and successfully completed Career Smart. Catie is currently completing a Work Experience with SC Works Youth as an Administrative Assistant. She successfully completed the NRF training earlier this month as well. Catie is registered to begin Medical Assistant Training at Trident Technical College soon. She shared her story with the Board. The Board thanked Catie for her presentation and congratulated her on her many achievements. The Trident Workforce Development Board received the Success Story as information.

**IV. Policy Revisions – Request for Approval – Sharon Goss**

Sharon Goss, Workforce Development Director, noted that in an effort to assist those most in need of services with removing barriers to employment and increase the expenditure rate on participant cost, the SC Works Trident area requests Board approval of revisions to the following policies:

- A. **On-the-Job Training Policy:** Updated language to be consistent with the correct TEG and WIOA Regulations; line added to state that OJTs may be provided to unemployed individuals that are long-term unemployed (27 weeks) – approval is needed from the Executive Director of the BCDCOG.
- B. **Eligibility and Enrollment Policy:** Revised language to clarify that individuals should receive eligibility/certification with no barriers or requirements placed on them to complete prior to the eligibility process.
- C. **Priority of Services Policy:** Updated language to be consistent with the financial reporting requirements.

***Bob Walker made a motion to approve the Policy Revisions as presented and Susan Friedrich seconded the motion.  
The motion was unanimously approved.***

**V. Budget Revision – Request for Approval – Robin Mitchum**

Robin Mitchum, Deputy Director of Finance and Administration, presented the Budget Revision. Ms. Mitchum discussed line items in Revenue, Expenditures/Administration Cost, Operating Cost and Program Cost in detail. She addressed questions and comments.

*Tom Graff made a motion to approve the Budget Revision as presented and Jan Cappellini seconded the motion. The motion was unanimously approved.*

**VI. Administrative and System Reports**

- A. **Financial Report – Robin Mitchum:** The financial report presented contained information on the WIOA contract period of July 1, 2016 to June 30, 2017, for the period ending January 31, 2018. The financial report was discussed in detail and there were no issues to report.
- B. **Program Performance – Kameron Alston:** Ms. Alston presented the performance reports highlighting the Performance Goals, Performance Dashboard and Monthly Centers Reports.
- C. **Adult/Dislocated Workers/Youth Program Performance – Keidrian Kunkel:** Ms. Kunkel presented the region's overall performance. She provided a breakdown of the program's caseload by county, gender, enrollment and year-to-date outcomes. She also shared participant success stories.

The Trident Workforce Development Board received the Administrative and System Reports as information.

**VII. Workforce Development Director's Time – Sharon Goss**

Ms. Goss announced that the annual on-site monitoring will be held March 13-15, 2018. She also noted that the One-Stop Committee Training Webinar for the application reviewing process will be held in April.

**VIII. Executive Director's Time**

On behalf of Executive Director, Ron Mitchum, Andrea Kozloski, Deputy Director of Operations and Support, thanked the Board for their service and for attending today's meeting. She announced that the Lowcountry Go App will be launched today.

**IX. Other Business**

There was no other business to discuss.

**X. Chair's Time**

Chair Karst commended Eckerd Management and Staff for their dedication and hard work. She also thanked the Board Members for attending today's Board meeting.

**XI. Adjourn**

There being no further business to discuss, the meeting adjourned at 10:50 a.m.

Respectfully submitted,  
Kim Coleman

## MEMORANDUM

**TO:** Trident Workforce Development Board  
**FROM:** Ronald Mitchum, Executive Director  
**SUBJ:** WIOA Revised Policies for approval  
**DATE:** April 24, 2018

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In an effort to ensure that programs placed on the local eligible training provider list (ETPL) are meeting the needs of individual participants and employers, staff is recommending revisions to the Assessment, Background & Drug Screen Policy as well as the Eligible Training Provider List Policy. The revisions are to enforce that all programs must lead to a state or national credential with the desired outcome of employment in an occupational skills field that is in-demand.

**The revision to each policy is as follows:**

**Assessment, Background and Drug Screening Policy**

- Added a statement to include drug screening even when the provider does not require it. "Recognizing there is a need for certain trainings that require the use of equipment that could be dangerous, it is necessary to have drug screenings even if the provider does not require it. In the event it is not required by the provider to have a drug screen, but the program deems it necessary, the participant will be responsible for acquiring a drug screen from a reputable drug screening facility no earlier than 30 days prior to the beginning of training".

**Eligible Training Provider Policy**

- Please see full policy for changes.
- An expectation of what should be submitted for review of the program to be added to the ETP list.
- Performance Guideline.
- Sanctions for not meeting guidelines or performance.

## TRIDENT

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### Trident Workforce Development Board Workforce Innovation and Opportunity Act

#### ASSESSMENT, BACKGROUND AND DRUG SCREENING POLICY

**TO:** SC Works Trident Operators, WIOA Program Provider, Staff and Partners

**ISSUANCE DATE:** ~~January 31, 2018~~ [April 24, 2018](#)

**EFFECTIVE DATE:** ~~January 31, 2018~~ [April 24, 2018](#)

**SUPERSEDES:** [January 31, 2018](#), September 27, 2016, March 11, 2014, August 14, 2012, May 15, 2012, July 1, 2010 and September 23, 2009

**SUBJECT:** Assessment, Background and Drug Screen Policy

#### **PURPOSE:**

The purpose of this policy is to establish the principles and guidelines for assessments, criminal background checks, testing and sanctioning for the use of illegal substances by adults, dislocated workers and youth participants enrolled in WIOA funded programs.

#### **POLICY:**

Accurate and ongoing assessment is a key element in all WIOA funded programs to assure job seekers' successful employment and self-sufficiency. It is mandatory that all "out of school" youth be assessed for basic skills deficiency. The Trident Workforce Development Board (TWDB) has made it mandatory for all adults and dislocated workers to be assessed for basic skills deficiency. It is mandatory for all adults and dislocated workers to be assessed in aptitude, career interest and for barriers to training and/or employment. Each participant must fully understand what the assessment process includes, its purpose and how it applies to their employment goals. Per State Instruction letter 15-17 WIOA Title I funds cannot be used for assessment of basic skills deficiency prior to eligibility certification. Further, if not already a program participant, the use of funds for assessment will constitute enrollment in the program. Adult/DW participants cannot be required to sit for the TABE assessment prior to WIOA eligibility.

#### **PROCEDURES:**

Assessments:

All Adults, Dislocated Workers and Youth entering WIOA funded programs must have assessments as outlined above under the Policy. Exception to this would be participants that need accommodations based on their disability needs. The SC Works Trident System has established that all participants seeking to enter training services must make a minimum of Silver level on the Career Readiness Certificate (CRC) WorkKeys assessments (Graphic Literacy, Applied Math and Workplace Documents)

unless the provider of training and/or prospective employer has established a different score or criteria. Exception to this would be determined on an individual basis regarding assessments.

#### Testing for Illegal Substances and Background Checks:

1. WIOA participants may be required to be drug screened for the use of illegal substances prior to entering certain training programs.
2. WIOA participants may be required to have a criminal background check prior to entering certain training programs. An individual who has a criminal background will not be denied enrollment in the WIOA program and/or training based solely on their criminal history.
3. Participants who test positive for the use of illegal substances must be referred to the local Alcohol and/or other Drug Abuse Service Agency. Before a participant returns to continue training services with WIOA, verification along with a recommendation from the local Alcohol and/or other Drug Abuse Service Agency must be received. The participant is expected to follow recommendations from the agency before any training services will be provided.
4. Should a participant deny the use of illegal substances and they wish to be retested, the following must occur: A request should be submitted for the initial screen to be retested and have a toxicology (confirmation) test done. If the retest comes back confirmed, the participant must follow steps outlined in #3. Should the participant want to pursue testing on his/her own, WIOA will only accept results from a certified Drug Screening Facility and the screening must occur within 24 hours of participant receiving the results of the initial test. WIOA will not cover this cost.

According to the US Department of Labor (DOL), federal funds, which include WIOA funds, cannot be used to pay for a drug screening test unless it is required by the training provider. Recognizing there is a need for certain trainings that require the use of ~~machinery that~~ equipment that could be dangerous, it is necessary to have drug screenings even if the provider does not require it. In the event it is not required by the provider to have a drug screen, but the program deems it necessary, the participant will be responsible for acquiring a drug screen from a reputable drug screening facility no earlier than 30 days prior to the beginning of training. As a result, in order to demonstrate and show we are compliant with this federal mandate, all drug screening tests must be included on the training ledger.

WIOA funds cannot be used to pay for training in an occupational field or area for which an individual is not employable. Therefore, if it is determined a criminal background issue would prevent employment in an occupational field or area, WIOA funds cannot be used to pay for training in that occupational field or area. To determine whether a criminal background issue would prevent employment in an occupational field or area, a minimum of five (5) employers in the occupational field or area should be surveyed to determine if the criminal background issue would prevent employment in the field. No personal identifying information (PII) of the participant may be shared with the employers. This information should be documented and kept in the separate confidential folder. A generic case note should be created in the SC Works Online System (SCWOS) of participants unable to attend the training. A positive result on the drug screening may also prohibit or delay admission into certain WIOA training programs. Prior to acceptance into any WIOA training program, the results on the criminal background check and drug screening test must be received, reviewed and deemed acceptable for the training in which the participant wishes to pursue.

#### Ongoing participant assessment includes:

- Target employability skills
- Identify individual strengths and needs
- Establish measurements used to document progress toward retaining employment and self-sufficiency

Acceptable assessment methods, using one or more of the following tools or strategies, include:

- Standardized, nationally recognized tests (WorkKeys)
- Structured interviews
- Inventories
- Self-Assessment Checklists

Evidence of criminal backgrounds and drug screenings must be maintained in a separate confidential file according to EO standards. All other assessments must be maintained in participants' regular hard file. WorkKeys results must be entered in the assessment section in SC Works Online System (SCWOS).

**NOTE: THE EXECUTIVE DIRECTOR OF THE BERKELEY CHARLESTON DORCHESTER COUNCIL OF GOVERNMENTS HAS THE DISCRETION TO MAKE EXCEPTIONS TO THIS POLICY; SEE *CREATION AND REVISION OF POLICIES*.**

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24, 2018

Ronald E. Mitchum, Executive Director

January 31, 2018 April

Date



## TRIDENT

**Trident Workforce Development Board  
Workforce Innovation and Opportunity Act  
ELIGIBLE TRAINING PROVIDER (ETP) POLICY**

**TO:** SC Works Trident Operator/Staff

**ISSUANCE DATE:** ~~September 27, 2016~~ [April 24, 2018](#)

**EFFECTIVE DATE:** ~~July 1, 2016~~ [April 24, 2018](#)

**SUPERSEDES:** [September 27, 2016](#), July 31, 2013, May 15, 2012, November 8, 2011, July 27, June 30, 2008

**SUBJECT:** Eligible Training Provider (ETP) Policy

**Purpose:**

According to SC Department of Employment and Workforce (SCDEW), the Eligible Training Provider List (ETPL) and process is part of the strategy for achieving the WIOA goals of informed participant choice, system performance, and continuous improvement. The intent of the ETPL is to identify training providers and programs whose performance qualifies them to receive WIOA funds to train adults and dislocated workers. The eligible training provider process should be administered in a manner to assure that significant numbers of competent providers, offering a wide variety of training programs and occupational choices, are available to participants.

**POLICY:**

With the move to WIOA we will be measured on a “credential rate” for Youth, Adults and Dislocated workers who participate in training. The outcome measures of employment, retention and earnings are now the only ones for this population. With that in mind, “training programs” should have a direct impact on these measures for all individuals who receive training.

**PROCEDURES:**

The following guidelines shall be used for current and future occupational training programs relevant to the ETPL. Here are the steps to follow should a provider contact us to be added to the ETPL:

- They will follow the instructions listed on [www.scworks.org](http://www.scworks.org) under Workforce Resources and Eligible Training Providers.
- SCDEW will decide if it’s added to the State list or not.
- SCDEW will send it to the Local Area to determine if the local area would like to have it added to the local list or not.



- [The rating sheet established by the TWDB](#) will [be used to](#) determine approval of the Local Area list of programs.

Local policies, procedures and guidelines have been established in conjunction with the State's requirements in order to assure training options available to WIOA participants will lead to job placement, job retention and self-sufficient wages. The Trident Workforce Development Board will invest funds in training programs that fall under the established industry clusters for the tri-county area and South Coast region. Participants are required to consider these industry clusters. The industry clusters are as follows:

- **Diversified Manufacturing**
- **Transportation & Logistics**
- **Healthcare**
- **Communications/IT Services**
- **Construction/Trades**
- **Hospitality and Tourism**

If DEW or the Local Workforce Development Board denies eligibility for listing of a provider's program on the ETPL, the denying entity must, within 14 calendar days of this decision, inform the provider in writing and include the reason(s) for the denial and complete information on the appeal process. WIOA students currently enrolled in such a program will be allowed to complete the program. If a training provider chooses to appeal, a training program that is subject to removal shall remain on the State ETPL until the appeal is concluded.

A provider choosing to appeal a decision must submit a written appeal to DEW or the Local Workforce Development Board, as applicable, within 30 calendar days of the issuance of the denial notice. The written appeal must be submitted to the office that sent the denial notice and must include:

- a statement of the desire to appeal;
- specification of the program in question; and
- Specifically and in detail the grounds and the reasons upon which it is claimed that the denial was erroneous.

Eligible training provider programs that do not meet the criteria based on the rating sheet will not be added to the Local area ETPL.

All programs on the State ETP list will be evaluated based on the State's performance levels they will determine whether the program will remain on the list.

**All programs must submit:**

- [A full outline and national recognized curriculum of the training](#)
- [List of books that will be given to participants](#)
- [A copy of the Instructor's certification](#)
- [Name of Exam to become credentialed and where they will take the exam](#)
- [Providers will be given a 60 day period to provide the information. If the information is not provided, the program will be suspended until information is provided.](#)

~~Requests for New Providers to be added from other local areas MUST follow guidelines under New Providers and the provider should submit information directly to [workforcesupport@dew.sc.gov](mailto:workforcesupport@dew.sc.gov).~~

**Performance:**

Programs must have an overall rating score of 70% or above on the scorecard for the program year. Programs must follow the outline and curriculum as submitted.

**Sanctions:**

Programs that do not follow the outline and curriculum submitted, will be sanctioned with the first sanction being a written warning and actions needed to remain on the local ETPL. Second sanction may lead to removal from the local list.

Programs that do not meet the performance guideline as above may be removed from the local list or other actions deemed as necessary.

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2018

Ronald E. Mitchum, Executive Director

September 27, 2016 April 24,

Date

**BERKELEY CHARLESTON DORCHESTER COUNCIL OF GOVERNMENTS  
 WORKFORCE INNOVATION AND OPPORTUNITY ACT  
 BUDGET TO ACTUAL  
 FOR THE PERIOD ENDED MARCH 31, 2018**

**%  
 COMPLETE  
 75%**

	<b>BUDGET FY 17/18 PY 16/17</b>	<b>BUDGET 1ST REVISION FY 17/18 PY 16/17</b>	<b>BUDGET 2ND REVISION FY 17/18 PY 16/17</b>	<b>FY18 ACTUAL</b>	<b>BALANCE</b>	<b>% of BUDGET</b>
<b>REVENUE</b>						
FEDERAL ALLOCATION	3,685,011	3,689,405	3,689,405	1,306,486	2,382,919	35%
RAPID RESPONSE - IWT	49,320	120,489	120,489	111,879	8,610	93%
IWT	138,144	183,025	183,025	63,353	119,672	35%
REGIONAL IMPLEMENTATION	-	25,000	16,000	757	15,243	5%
CARRY-IN	380,896	1,328,394	1,328,394	1,328,394	-	100%
SHARED COSTS (RENT INCOME)	60,000	60,000	60,000	47,356	12,644	79%
<b>TOTAL REVENUE</b>	<b>4,313,371</b>	<b>5,406,313</b>	<b>5,397,313</b>	<b>2,858,225</b>	<b>2,539,088</b>	<b>53%</b>
<b>EXPENDITURES</b>						
<b>ADMINISTRATION COST</b>						
PERSONNEL COSTS	110,853	110,853	110,853	89,565	21,288	81%
BENEFITS	54,396	54,396	54,396	51,276	3,120	94%
INDIRECT	58,928	58,928	58,928	44,984	13,944	76%
CONTRACTED SERVICES	2,184	3,202	3,202	2,378	824	74%
DUES & MEMBERSHIPS	1,397	1,397	1,397	1,072	325	77%
TRAINING & EDUCATION	300	300	300	-	300	0%
FACILITY IMPROVEMENTS	-	-	17,048	-	17,048	0%
MISCELLANEOUS	200	200	1,500	12	1,488	1%
<b>TOTAL ADMINISTRATION</b>	<b>228,258</b>	<b>229,276</b>	<b>247,624</b>	<b>189,287</b>	<b>58,337</b>	<b>76%</b>
<b>OPERATING COST</b>						
ADVERTISING	150	150	14,142	14,400	(258)	102%
CONTRACT SERVICES	24,350	24,350	35,750	15,916	19,834	45%
EQUIPMENT RENTAL	4,179	4,179	4,179	4,409	(230)	106%
AGENCY INSURANCE	1,500	1,500	1,500	510	990	34%
REPAIRS & MAINTENANCE	500	500	500	169	331	34%
OFFICE EQUIPMENT MAINT	55,000	55,000	55,000	31,429	23,571	57%
SUPPLIES	2,783	2,783	5,183	29	5,154	1%
PRINTING	250	250	1,450	387	1,063	27%
RENT	314,718	321,353	321,353	242,704	78,649	76%
UTILITIES	3,575	3,575	3,575	2,641	934	74%
COMMUNICATIONS	45,032	45,032	45,032	30,934	14,098	69%
OFFICE EQUIPMENT	5,000	5,740	51,940	6,176	45,764	12%
FACILITY IMPROVEMENTS	-	-	11,040	-	11,040	0%
MISCELLANEOUS	-	-	-	1,635	(1,635)	N/A
<b>TOTAL OPERATING COST</b>	<b>457,037</b>	<b>464,412</b>	<b>550,644</b>	<b>351,339</b>	<b>199,305</b>	<b>64%</b>
<b>PROGRAM COST</b>						
CONTRACT SERVICES						
Eckerd	3,138,676	4,005,669	3,919,437	2,141,610	1,777,827	55%
REGIONAL IMPLEMENTATION	-	25,000	16,000	757	15,243	5%
TRAINING & EDUCATION- IWT	187,464	303,514	303,514	175,232	128,282	58%
<b>TOTAL PROGRAM COST</b>	<b>3,326,140</b>	<b>4,334,183</b>	<b>4,238,951</b>	<b>2,317,599</b>	<b>1,921,352</b>	<b>55%</b>
<b>TOTAL EXPENDITURES</b>	<b>4,011,435</b>	<b>5,027,871</b>	<b>5,037,219</b>	<b>2,858,225</b>	<b>2,178,994</b>	<b>57%</b>
<b>Carry-In FY 18/19</b>	<b>301,936</b> 7%	<b>378,442</b> 7%	<b>360,094</b> 7%			

**BERKELEY-CHARLESTON-DORCHESTER COUNCIL OF GOVERNMENTS  
 WORKFORCE INNOVATION AND OPPORTUNITY ACT  
 CONTRACT PERIOD: 7/1/17 - 6/30/18  
 FOR THE PERIOD ENDED MARCH 31, 2018**

**ALL FUNDS**

<b>BUDGET</b>	<b>Adult</b>	<b>Dislocated Worker</b>	<b>Youth</b>	<b>Admin</b>	<b>IWT</b>	<b>RIG</b>	<b>Total</b>
PROGRAM	1,306,258	1,887,594	1,289,992	-	303,514	16,000	4,803,358
FUNDS TRANSFERRED PY16 FUNDS	386,916	(386,916)	-	-	-	-	-
FUNDS TRANSFERRED PY17 FUNDS	862,000	(862,000)	-	-	-	-	-
ADMIN	236,064	137,172	160,719	533,955	-	-	533,955
SHARED COSTS (RENT INCOME)	48,000.00	12,000.00	-	-	-	-	60,000
<b>TOTAL BUDGET</b>	<b>2,839,238</b>	<b>787,850</b>	<b>1,450,711</b>	<b>533,955</b>	<b>303,514</b>	<b>16,000</b>	<b>5,397,313</b>
<b>ADMINISTRATION COST</b>							
PERSONNEL COSTS	-	-	-	89,565	-	-	89,565
BENEFITS	-	-	-	51,276	-	-	51,276
INDIRECT	-	-	-	44,984	-	-	44,984
CONTRACTED SERVICES	-	-	-	2,378	-	-	2,378
DUES & MEMBERSHIPS	-	-	-	1,072	-	-	1,072
TRAINING & EDUCATION	-	-	-	-	-	-	-
FACILITY IMPROVEMENTS	-	-	-	-	-	-	-
MISCELLANEOUS	-	-	-	12	-	-	12
<b>TOTAL ADMINISTRATION</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>189,287</b>	<b>-</b>	<b>-</b>	<b>189,287</b>
<b>OPERATING COST</b>							
ADVERTISING	11,520	2,880	-	-	-	-	14,400
CONTRACT SERVICES	11,828	4,088	-	-	-	-	15,916
EQUIPMENT RENTAL	3,527	882	-	-	-	-	4,409
AGENCY INSURANCE	408	102	-	-	-	-	510
REPAIRS & MAINTENANCE	135	34	-	-	-	-	169
OFFICE EQUIPMENT MAINT	25,143	6,286	-	-	-	-	31,429
SUPPLIES	23	6	-	-	-	-	29
PRINTING	310	77	-	-	-	-	387
RENT	137,671	34,418	70,615	-	-	-	242,704
UTILITIES	2,113	528	-	-	-	-	2,641
COMMUNICATIONS	24,747	6,187	-	-	-	-	30,934
OFFICE EQUIPMENT	4,941	1,235	-	-	-	-	6,176
FACILITY IMPROVEMENTS	-	-	-	-	-	-	-
MISCELLANEOUS	1,308	327	-	-	-	-	1,635
<b>TOTAL OPERATING COST</b>	<b>223,674</b>	<b>57,050</b>	<b>70,615</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>351,339</b>
<b>PROGRAM COST</b>							
CONTRACT SERVICES							
Eckerd	1,114,584	245,029	781,997	-	-	-	2,141,610
Transferred Funds	(386,915)	386,915	-	-	-	-	-
REGIONAL IMPLEMENTATION	-	-	-	-	-	757	757
TRAINING (IWT)	-	-	-	-	63,353	-	63,353
TRAINING (RAPID RESPONSE IWT)	-	-	-	-	111,879	-	111,879
<b>TOTAL PROGRAM COST</b>	<b>727,669</b>	<b>631,944</b>	<b>781,997</b>	<b>-</b>	<b>175,232</b>	<b>757</b>	<b>2,317,599</b>
<b>TOTAL PROJECT COSTS</b>	<b>951,343</b>	<b>688,994</b>	<b>852,612</b>	<b>189,287</b>	<b>175,232</b>	<b>757</b>	<b>2,858,225</b>

**SC Works Trident**  
**Monthly Centers Report**  
**Program Year 17 (July 1, 2017 to June 30, 2018)**

\*Disclaimer: The numbers for the services provided at the SC Works Centers are compiled from the various services conducted at each of the Centers. These numbers include services where staff provides assistance to an individual and those where an individual assists themselves. Staff assists individuals at each of the Center's with anything from workshops, career guidance/planning and counseling, federal bonding assistance, etc. Individuals assist themselves from any internet-based computer (both at or away from the Center) through SC Works Online with anything from creating/updating a resume to conducting job searches. If an individual conducts job searches (Job Seeker Service) from a home computer, each job searched would be considered a 'Job Seeker Service'.

Report Date:	4/17/18 3:13 PM	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	TOTAL
<b>SC Works Berkeley</b>														
<b>Center Utility</b>														
Total Client Visits		544	681	460	700	425	302	360	469	488				4,429
UIP Workshop Attendees		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a				
Visiting Partner(s)		0	1	0	1	0	0	0	0	0				2
Entered Employment (Non-WIA)		2	1	5	3	5	4	1	3	0				24
<b>Job Seeker Services</b>														
New SCWOS Registrations		152	157	115	107	125	96	150	139	132				1,173
Career Readiness Series Workshops Attendees		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a				0
New Résumés in SCWOS		90	94	103	109	92	106	114	107	148				963
<b>Business Services</b>														
New SCWOS Registrations		5	2	3	4	1	4	5	4	3				31
New Job Orders		48	62	39	64	44	41	70	42	75				485
Career or Job Fairs		0	2	0	4	7	3	2	0	3				21
<b>SC Works Charleston</b>														
<b>Center Utility</b>														
Total Client Visits		3,366	4,657	3,939	4,546	3,746	3,232	3,586	3,743	4,159				34,974
UIP Workshop Attendees		0	5	0	0	0	0	0	0	0				5
Visiting Partner(s)		0	1	0	1	1	1	1	1	1				7
Entered Employment (Non-WIA)		144	147	167	149	148	148	154	147	163				1,367
<b>Job Seeker Services</b>														
New SCWOS Registrations		348	455	353	412	397	330	517	443	471				3,726
Career Readiness Series Workshops Attendees		40	23	27	28	17	23	15	18	9				200
New Résumés in SCWOS		279	324	285	274	267	243	471	363	387				2,893
<b>Business Services</b>														
New SCWOS Registrations		30	56	38	49	49	45	35	40	52				394
New Job Orders		823	793	601	789	787	666	778	845	885				6,967
Career or Job Fairs		20	52	22	24	26	13	17	25	22				221
<b>SC Works Dorchester</b>														
<b>Center Utility</b>														
Total Client Visits		280	389	346	385	316	182	310	272	309				2,789
UIP Workshop Attendees		n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a				n/a
Visiting Partner(s)		0	0	0	0	0	0	0	0	0				0
Entered Employment (Non-WIA)		4	2	2	3	4	1	0	1	1				18
<b>Job Seeker Services</b>														
New SCWOS Registrations		136	133	107	118	105	90	171	143	154				1,157
Career Readiness Series Workshops Attendees		15	3	32	22	8	8	7	13	9				117
New Résumés in SCWOS		63	59	91	100	105	75	130	130	122				875
<b>Business Services</b>														
New SCWOS Registrations		4	8	3	6	5	1	5	7	7				46
New Job Orders		65	58	38	34	52	31	39	81	37				435
Career or Job Fairs		1	6	2	1	3	3	4	3	5				28

**SC Works Trident  
Monthly Centers Report  
Program Year 17 (July 1, 2017 to June 30, 2018)**

**Unemployment Update:** According to the most recent labor market information (<http://lmi.dew.sc.gov>) reported on 3/23/18, the national unemployment rate in February 2018 increased to 4.4%, the unemployment rate for South Carolina declined from 5.0 % to 4.6% and the Trident Workforce Development Area unemployment rate declined from 4.2% to 3.9%. The overall employment landscape in the Trident Workforce Development Region includes 362,686 employed, 14,587 unemployed and 11,918 job openings across the region in February.

**SC Works Berkeley Notes:**

SC Works Berkeley staff assisted 488 job seekers directly within the center, which included providing assistance to customers who secured employment during the month of March. The Business Services Team added 75 new job orders to the SC Works Online Services website. 132 new job seekers registered for work in Berkeley County. The SC Works Berkeley Center staff provided 25,295 employment services to customers both online and in person.

**SC Works Charleston Notes:**

SC Works Charleston staff assisted 4,159 job seekers directly within the center. The SC Works Charleston staff provided 2,090 services to employers, and created 885 new job orders in the SC Works Online Services System. During that time frame 163 individuals were successful in gaining re-employment through the SC Works System in the Charleston area. The SC Works Charleston Business Services staff hosted 22 hiring events with 249 job seekers in attendance. The South Coast Regional Planning Team Employer Convening was held on March 22nd at the Low Country Graduate Center. The South Coast Region project seeks an employer-focused workforce system that devises solutions based on the talent demands of target industries. With the use of focus groups, interviews, regional and statewide labor market data, the project identified solutions that will strategically advance talent pipelines in the Lowcountry and Trident areas of South Carolina. The South Coast Regional Planning Team consists of SC Works System Partners, including but not limited to representatives from technical colleges, Adult Education, K-12, Economic Development, Vocational Rehabilitation, and workforce programs such as the Workforce Innovation and Opportunity Act (WIOA), Wagner-Peyser Employment Services, and others.

**SC Works Dorchester Notes:** SC Works Dorchester staff assisted 309 job seekers directly within the center, which included providing assistance to customers who secured employment during the month of March. Center staff provided 484 services to employers and added 37 new job orders to the SC Works Online Services website. SC Works staff provided 25,109 employment services to SC Works customers both online and in person. On March 14th, SC Works Trident partnered with Dorchester County Economic Development to host a Job Fair. The event was held at the First Baptist Church of Jedburg in Summerville, SC. Over 35 employers and 150 job seekers attended the event.

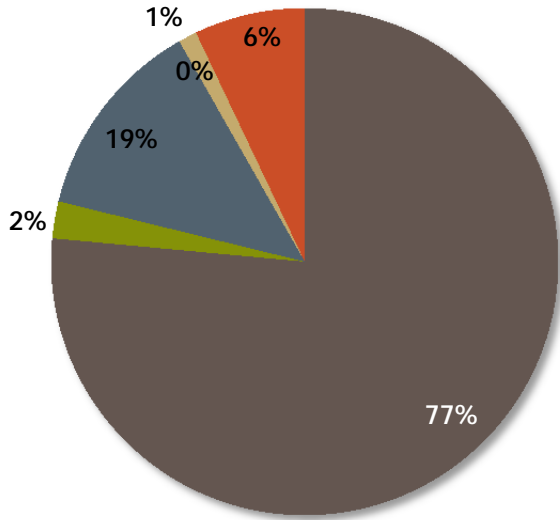


JOB TITLE	INDUSTRY CLUSTER	DURATION	Date	SALARY	STATUS
Washer Operator	Manufacturing	6 weeks	07/10/2017	\$10.00 per hour	Successful
Kitter	Manufacturing	6 weeks	07/05/2017	\$10.00 per hour	Successful
Fibers Production Assistant	Manufacturing	11 weeks	07/10/2017	\$15.73 per hour	Successful
Kitter	Manufacturing	6 weeks	07/14/2017	\$10.75 per hour	Successful
Fibers Production Assistant	Manufacturing	11 weeks	07/10/2017	\$15.73 per hour	Successful
CNC Machine Operator	Manufacturing	12 weeks	07/11/2017	\$16.25 per hour	Successful
Pressman	Manufacturing	6 weeks	07/10/2017	\$14.00 per hour	Successful
Reach Truck Driver	Manufacturing	6 weeks	07/10/2017	\$11.75 per hour	Successful
Reservation Agent	Other	8 weeks	07/10/2017	\$10.00 per hour	Unsuccessful
Kitter	Manufacturing	6 weeks	07/14/2017	\$10.00 per hour	Successful
Forklift Driver	Manufacturing	6 weeks	07/14/2017	\$11.00 per hour	Successful
Washer Operator	Manufacturing	6 weeks	07/17/2017	\$10.00 per hour	Successful
General Laborer	Manufacturing	6 weeks	07/17/2017	\$10.00 per hour	Successful
Digital Printing Tech	Manufacturing	6 weeks	07/24/2017	\$10.00 per hour	Successful
Material Handler	Manufacturing	6 weeks	7/19/2017	\$12.87 per hour	Successful
Forklift Operator	Manufacturing	6 weeks	07/25/2017	\$10.00 per hour	Unsuccessful
CNC Machine Operator	Manufacturing	8 weeks	08/02/2017	\$15.00 per hour	Successful
Material Handler	Manufacturing	12 weeks	08/01/2017	\$15.00 per hour	Successful
CNC Machine Operator	Manufacturing	12 weeks	08/07/2017	\$14.25 per hour	Unsuccessful
Flex Driver Trainee	Transportation	6 weeks	08/07/2017	\$13.00 per hour	Successful
Carpenter/Plumber	Specialty Trades	11 weeks	08/10/2017	\$12.00 per hour	Successful
HVAC/Plumber	Specialty Trades	14 weeks	08/14/2017	\$15.00 per hour	Unsuccessful
Production Assistant	Manufacturing	11 weeks	08/28/2017	\$15.73 per hour	Successful
Production Assistant	Manufacturing	11 weeks	08/28/2017	\$15.73 per hour	Successful
CNC Operator	Manufacturing	12 weeks	08/22/2017	\$14.00 per hour	Unsuccessful

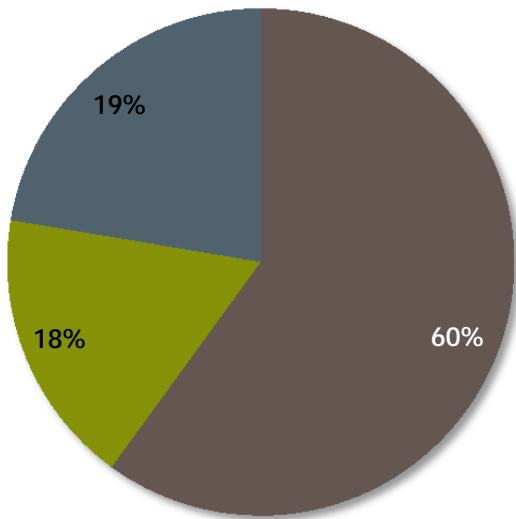


CNC Operator	Manufacturing	12 weeks	08/22/2017	\$14.00 per hour	Unsuccessful
Production Assistant	Manufacturing	11 weeks	08/28/2017	\$15.73 per hour	Successful
Upholsterer	Manufacturing	6 weeks	9/7/2017	\$11.00 per hour	Unsuccessful
Laminator	Manufacturing	6 weeks	9/5/2017	\$14.00 per hour	Successful
Esco Operator	Manufacturing	6 weeks	9/18/2017	\$15.50 per hour	Successful
HVAC/Plumber	Specialty Trades	14 weeks	9/14/2017	\$15.00 per hour	Unsuccessful
Kitter	Manufacturing	6 weeks	9/13/2017	\$10.75 per hour	Unsuccessful
Esco Operator	Manufacturing	6 weeks	9/24/2017	\$15.50 per hour	Successful
Production Assistant	Manufacturing	11 weeks	09/25/2017	\$15.73 per hour	Successful
Production Assistant	Manufacturing	11 weeks	09/25/2017	\$15.73 per hour	Unsuccessful
Electrician	Specialty Trades	10 weeks	09/26/2017	\$14.00 per hour	Successful
Electrician	Specialty Trades	10 weeks	09/26/2017	\$14.00 per hour	Successful
Production Assistant	Manufacturing	11 weeks	10/9/2017	\$17.89 per hour	Successful
Production Assistant	Manufacturing	11 weeks	10/9/2017	\$15.73 per hour	Successful
Production Assistant	Manufacturing	11 weeks	10/9/2017	\$17.89 per hour	Successful
Production Assistant	Manufacturing	11 weeks	10/9/2017	\$15.73 per hour	Successful
Assembler	Manufacturing	6 weeks	10/9/2017	\$12.00 per hour	Successful
Cutter and Grinder	Manufacturing	6 weeks	10/12/2017	\$11.00 per hour	Successful
CNC Machinist	Manufacturing	10 weeks	10/16/2017	\$12.00 per hour	Unsuccessful
Production Assistant	Manufacturing	11 weeks	10/23/2017	\$15.73 per hour	Unsuccessful
Entry Level Field Tech	Specialty Trades	12 weeks	10/23/2017	\$13.00 per hour	Successful
Production Assistant	Manufacturing	11 weeks	10/23/2017	\$15.73 per hour	Successful
Cutter and Grinder	Manufacturing	6 weeks	10/23/2017	\$11.00 per hour	Successful
Entry Level Field Tech	Specialty Trades	12 weeks	10/23/2017	\$13.00 per hour	Successful
Reservation Specialist	Other	7 weeks	10/30/2017	\$11.00 per hour	Successful
Digital Printing Tech	Manufacturing	6 weeks	11/13/2017	\$10.00 per hour	Unsuccessful
Laminator	Manufacturing	6 weeks	11/16/2017	\$10.00 per hour	Successful
Laminator	Manufacturing	6 weeks	11/16/2017	\$10.00 per hour	Successful
Production Assistant	Manufacturing	11 weeks	11/27/2017	\$15.73 per hour	Successful
Production Assistant	Manufacturing	11 weeks	11/27/2017	\$15.73 per hour	Successful

Assembler	Manufacturing	6 weeks	11/30/2017	\$10.00 per hour	Successful
Production Assistant	Manufacturing	11 weeks	12/4/2017	\$15.73 per hour	Successful
Production Assistant	Manufacturing	11 weeks	12/4/2017	\$15.73 per hour	Successful
Production Assistant	Manufacturing	11 weeks	1/2/2018	\$15.73 per hour	Successful
Floor Manager	Other/Hospitality	10 weeks	1/1/2018	\$18.27 per hour	Successful
Production Assistant	Manufacturing	11 weeks	1/2/2018	\$15.73 per hour	Successful
Production Assistant	Manufacturing	11 weeks	1/8/2018	\$17.89 per hour	Successful
Production Assistant	Manufacturing	11 weeks	1/8/2018	\$17.89 per hour	Successful
Plant Custodian	Other	8 weeks	1/15/2018	\$12.00 per hour	Successful
Pastry Chef	Other/Hospitality	10 weeks	1/30/2018	\$13 per hour	Active
Sous Chef	Other/Hospitality	11 weeks	2/7/2018	\$21.64 per hour	Active
Builder	Manufacturing	8 weeks	2/5/2018	\$12 per hour	Unsuccessful
Production Assistant	Manufacturing	11 weeks	2/12/2018	\$17.89 per hour	Active
Production Assistant	Manufacturing	11 weeks	2/12/2018	\$17.89 per hour	Active
Production Assistant	Manufacturing	11 weeks	2/12/2018	\$17.89 per hour	Active
Quality Control Inspector	Manufacturing	8 weeks	2/26/2018	\$12.00 per hour	Active
CNC Operator	Manufacturing	12 weeks	2/20/2018	\$14.25 per hour	Unsuccessful
Digital Printing Tech	Manufacturing	6 weeks	2/26/2018	\$10.00 per hour	Active
Electrician	Specialty Trades	6 weeks	2/27/2018	\$14.00 per hour	Active
Electrician	Specialty Trades	6 weeks	2/27/2018	\$14.00 per hour	Active
Quality Control Inspector	Manufacturing	8 weeks	3/7/2018	\$12 per hour	Active
Saw Shop Assistant	Manufacturing	8 weeks	3/8/2018	\$12 per hour	Active
Production Assistant	Manufacturing	11 weeks	3/12/2018	\$17.89 per hour	Active
Production Assistant	Manufacturing	11 weeks	3/12/2018	\$17.89 per hour	Active
Saw Shop Assistant	Manufacturing	8 weeks	3/19/2018	\$12 per hour	Active
Welder/Fabricator	Manufacturing	12 weeks	3/19/2018	\$18.00 per hour	Active
CNC Operator	Manufacturing	12 weeks	3/26/2018	\$14.00 per hour	Active
Plumber	Specialty Trades	12 weeks	3/26/2018	\$15.00 per hour	Active
Builder	Manufacturing	8 weeks	3/26/2018	\$12.00 per hour	Active
Quality Control Inspector	Manufacturing	8 weeks	3/29/2018	\$12.00 per hour	Active



- Manufacturing
- IT
- Speciality Trade
- Medical
- Transportation/Logistics
- Other

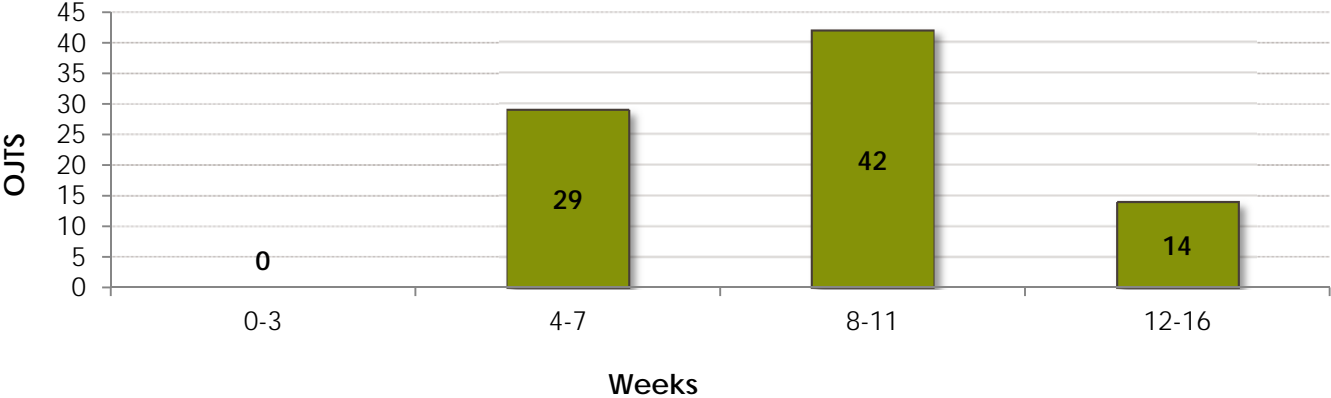


## OJT Results

Successful-51  
Active-19  
Unsuccessful-15

- Successful
- Unsuccessful
- Active

# OJT Duration



# Salaries



**TWDB PERFORMANCE REVIEW COMMITTEE**


**ELIGIBLE TRAINING PROVIDER SCORECARD - Adult & Dislocated Workers**

Provider	Program	Carryover from PY2016	Entered training in PY2017	Total # entered Training	Total Still in Training	Total Exited	Total Completed	Total Completed with Certification/Credential	Total Employed	Total Employed in Field or Related Field of Training	# with Benefits	Average Wage Earnings	Cost of Training Per Participant	Total Cost of Training for all Participants in program	Length of Training	Rating Score Per Program
ArcLabs	400 Hour Welding w/OSHA	0	1	1	1	0	0	0	0	0	0	\$0.00	\$7,475.00	\$7,475.00	3 months	5%
Air Conditioning and Refrigeration Training Center	HVAC	1	1	2	1	1	1	1	1	1	1	\$18.00	\$3,900.00	\$7,800.00	20 weeks	95%
Code One Training	Advanced Cardiac Life Support	0	1	1	0	1	1	1	0	0	0	\$0.00	\$394.90	\$394.90	2 days	45%
Miller-Motte Technical College	CDL	6	18	24	4	20	18	13	14	12	10	\$18.35	\$4,129.75	\$99,114.00	4 weeks	70%
PST, Inc.	Security+	0	1	1	0	1	1	1	1	1	1	\$29.25	\$1,395.00	\$1,395.00	3 months	100%
	Microsoft Office Specialist	2	0	2	1	1	0	0	1	1	1	\$17.00	\$1,332.00	\$2,664.00	3 months	60%
	Microsoft Office Project Specialist	2	0	2	0	2	1	1	1	1	1	\$15.63	\$5,950.00	\$11,900.00	3 months	70%
Palmetto School of Career Development	Dental Chairside Assisting	0	1	1	0	1	1	1	1	0	0	\$8.50	\$2,100.00	\$2,100.00	3 months	10%
Palmetto School of Career Development	Pharmacy Tech/Assistant	0	1	1	1	0	0	0	0	0	0	\$0.00	\$4,000.00	\$4,000.00	3 months	60%
Palmetto Training Inc.	CDL	3	15	18	4	14	12	10	11	9	7	\$18.05	\$3,800.00	\$68,400.00	4 weeks	85%
ProTrain, LLC	Ptit 3008- A+, Net+, Sec+	0	2	2	2	0	0	0	0	0	0	\$0.00	\$2,945.00	\$5,890.00	6 months	5%
	Certified Nurse Aide	2	9	11	0	11	9	8	5	4	2	\$11.08	\$1,186.00	\$13,046.00	6 weeks	65%
	Autocad Level 1	0	1	1	0	1	0	0	0	0	0	\$0.00	\$875.00	\$875.00	3 months	10%
	CATIA	0	1	1	1	1	1	0	0	0	0	\$0.00	\$3,500.00	\$3,500.00	3 months	20%
	Certified HVAC Maintenance Technician	0	2	2	0	2	2	2	1	0	0	\$12.35	\$3,264.50	\$6,529.00	3 months	60%
	CLA/CLT	0	8	8	1	7	6	6	6	6	6	\$13.33	\$3,129.00	\$25,032.00	3-6 months	95%
	Certified Production Technician	0	4	4	0	4	4	4	2	2	2	\$14.00	\$3,500.00	\$14,000.00	4 weeks	80%
	Coding Specialist	3	1	4	1	3	1	0	0	0	0	\$0.00	\$6,955.00	\$27,820.00	12 months	5%
	Front-End Web Developer	0	2	2	1	1	1	0	1	1	0	\$10.83	\$3,490.00	\$6,980.00	3-6 months	70%
	EMT	0	1	1	0	1	0	0	0	1	1	1	\$13.00	\$1,579.50	\$1,579.50	3-6 months

Provider	Program	Carryover from PY2016	Entered training in PY2017	Total # entered Training	Total Still in Training	Total Exited	Total Completed	Total Completed with Certification/Credential	Total Employed	Total Employed in Field or Related Field of Training	# with Benefits	Average Wage Earnings	Cost of Training Per Participant	Total Cost of Training for all Participants in program	Length of Training	Rating Score Per Program
Trident Technical College	Dialysis Technician	1	1	2	1	1	0	0	0	0	0	\$0.00	\$2,850.00	\$5,700.00	6 months	5%
	CNC Operator Boot Camp	3	0	3	0	3	3	3	1	2	2	\$15.50	\$5,500.00	\$16,500.00	6 weeks	65%
	Lean Manufacturing Certificate	0	1	1	1	0	0	0	0	0	0	\$0.00	\$999.00	\$999.00	3 months	10%
	Medical Assistant Bridge	0	2	2	2	2	2	1	0	0	0	\$0.00	\$1,994.00	\$3,988.00	3 months	40%
	Medical Assisting	6	8	14	4	10	9	3	4	2	3	\$18.84	\$4,262.95	\$59,681.30	6 months	65%
	Medical Office Specialist	0	7	7	6	1	0	0	0	0	0	\$0.00	\$3,195.00	\$22,365.00	3-6 months	5%
	Patient Care Technician	2	3	5	0	5	5	5	5	5	3	\$11.82	\$899.00	\$2,697.00	12 weeks	95%
	Sterile Processing Technician-CE	0	8	8	0	8	7	5	6	4	4	\$13.60	\$1,499.00	\$11,992.00	11weeks	85%
	Graphic Artist	1	0	1	0	1	1	1	0	0	0	\$0.00	\$1,885.00	\$1,885.00	6 months	45%
	Security+	1	0	1	0	1	1	1	1	1	1	\$21.64	\$1,499.00	\$1,499.00	6 months	100%
	Phlebotomy	0	1	1	0	1	1	1	1	0	0	\$0.00	\$2,500.00	\$2,500.00	4 weeks	45%
<b>Totals</b>		<b>33</b>	<b>100</b>	<b>133</b>	<b>31</b>	<b>105</b>	<b>88</b>	<b>68</b>	<b>63</b>	<b>53</b>	<b>45</b>					


- Key:**
- Total # Entered Training:** Total number of participants who entered a training program.
  - Total Still in Training:** Total number of participants still in training since last update of report.
  - Total Completed:** Those who complete classroom training regardless of receiving a certification/credential or not.
  - Total Completed with Certification/Credential:** Those who successfully complete classroom training and receive a certification/credential.
  - Total Employed:** Indicates number of participants employed after completing training, but not necessarily employed in field of training.
  - Total Exited:** Indicates number of participants who successfully and unsuccessfully complete classroom training.
  - Benefits:** Indicate the number of participants employed in a position offering benefits.
  - Average Wage Earnings:** Average wage rate for participants.
  - Cost of Training Per Participant:** Indicate the total cost of the training per participant.
  - Length of Training:** Indicate the total length of time the participant is in training.
  - Employed in Field or Related Field of Training:** Indicates number of participants employed in field of training.

**WIOA PERFORMANCE DASHBOARD**  
PROGRAM YEAR 17 (July 1, 2017 to June 30, 2018)

			2nd Quarter-PY17			1st Quarter-PY17			4th Quarter-PY16			3rd Quarter-PY17			Total
			Oct	Nov	Dec	July	Aug	Sept	Apr	May	June	Jan	Feb	Mar	
Report Date:	4/17/18 3:16 PM														
<b>WIOA PROGRAM</b>															
Attended WIOA Informational Sessions (Adult)			122	105	104	111	160	105	224	186	286	125	157	146	1,831
Attended WIOA Informational Sessions (DW)			37	0	0	0	0	0	0	0	0	0	0	0	37
Attended Orientation (Youth)			34	41	23	31	53	40	34	44	34	61	31	36	462
Met Eligibility Requirements (Adult)			46	41	19	50	48	29	43	64	54	36	81	94	605
Met Eligibility Requirements (DW)			5	1	2	3	5	4	10	10	4	1	4	5	54
Met Eligibility Requirements (Youth)			28	12	8	13	23	6	11	12	30	8	20	15	186
Enrolled in WIOA Program (Adult-new)			40	52	21	41	46	27	56	57	56	35	56	68	555
Enrolled in WIOA Program (DW-new)			5	1	2	3	5	4	8	8	9	2	5	7	59
Enrolled in WIOA Program (Youth-new)			28	12	8	13	23	6	11	11	30	8	20	15	185
Total Served in WIOA Program (Adult)															629
Total Served in WIOA Program (DW)															72
Total Served in WIOA Program (Youth)															262
<b>TRAINING</b>															
Entered Training (during the month)			8	7	2	12	10	20	7	14	14	11	12	13	130
Diversified Manufacturing			0	0	0	1	0	0	2	0	3	3	7	0	14
Transportation/Logistics			4	6	2	3	6	3	1	6	4	2	2	1	40
Healthcare			4	1	0	8	3	13	2	4	7	4	3	2	51
IT Services			0	0	0	0	1	2	1	4	0	2	0	0	10
Trade/Construction			0	0	0	0	0	2	1	0	0	0	0	10	13
GED no longer considered training as of December 1, 2014															0
Hospitality/Tourism			0	0	0	0	0	0	0	0	0	0	0	0	0
Total received Training (Adults)															192
Total received Training (DWs)															20
Total received Training (Youth)															94
<b>Credential Earned not including Youth</b>			6	7	7	8	13	4	5	5	11	9	12	4	91
Diversified Manufacturing			1	0	0	2	3	0	0	1	3	0	6	0	16
Transportation/Logistics			0	6	2	3	3	2	3	4	2	5	3	3	36
Healthcare			5	1	5	2	3	1	2	0	3	3	3	1	29
IT Services			0	0	0	1	3	1	0	0	2	0	0	0	7
Trade/Construction			0	0	0	0	1	0	0	0	1	1	0	0	3
GED			0	0	0	0	0	0	0	0	0	0	0	0	0
Hospitality/Tourism			0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Youth Credentials Earned</b>			8	7	8	7	3	5	5	9	11	2	9	18	92



**WIOA PERFORMANCE DASHBOARD**  
PROGRAM YEAR 17 (July 1, 2017 to June 30, 2018)

			2nd Quarter-PY17			1st Quarter-PY17			4th Quarter-PY16			3rd Quarter-PY17			Total
Report Date:	4/17/18 3:16 PM		Oct	Nov	Dec	July	Aug	Sept	Apr	May	June	Jan	Feb	Mar	
<b>EMPLOYMENT</b>															
Entered Employment (WIOA)			6	14	8	13	13	10	20	18	22	6	6	8	144
Entered Employment with an OJT			6	4	1	16	11	7	1	4	19	5	1	4	79
Youth Placed in Employment or Education 4th QTR			28	2	0	22	11	4	14	15	10	12	9	14	141
Youth Placed in Employment or Education 2nd QTR			13	6	5	20	14	5	10	17	5	13	15	9	132
<b>WORKKEYS</b>															
SC Work Ready Community (SCWRC) WorkKeys taken															
SCWRC - Bronze															
SCWRC - Silver															
SCWRC -Gold															
SCWRC - Platinum															
<b>WORKKEYS (Charleston Center)</b>															
Applied Math - New			102	85	115	73	79	48				114	151	150	917
Graphic Literacy (Locating Information)- New			121	94	127	136	129	69				145	178	140	1,139
Workplace Documents (Reading for Information)- New			111	84	117	118	122	71				134	157	142	1,056
Applied Technology- New			0	4	0	2	4	1				1	2	4	18
Business Writing- New			0	1	0	0	0	0				0	2	0	3
Workplace Observation- New			15	18	24	22	33	8				17	19	28	184
Earned Bronze			14	9	23	8	6	5	10	11	11	19	14	31	161
Earned Silver			21	18	28	33	34	30	39	43	53	25	33	33	390
Earned Gold			18	11	20	8	10	8	14	13	22	22	18	20	184
Earned Platinum			11	12	11	0	0	0	0	1	1	11	12	16	75
<b>Total Tested - New</b>			<b>349</b>	<b>286</b>	<b>383</b>	<b>351</b>	<b>367</b>	<b>197</b>				<b>411</b>	<b>509</b>	<b>464</b>	<b>3,317</b>
<b>WORKKEYS (Youth)</b>															
Earned Bronze			0	0	0	5	1	3	0	0	1	0	0		10
Earned Silver			3	4	0	3	9	5	2	3	2	1	3		35
Earned Gold			4	3	0	0	0	0	0	1	0	1	1		10
Earned Platinum			0	0	0	0	0	0	0	0	0	0	0		0
<b>WIOA WorkKeys</b>			<b>33</b>	<b>33</b>	<b>17</b>	<b>30</b>	<b>39</b>	<b>31</b>	<b>40</b>	<b>34</b>	<b>48</b>	<b>45</b>	<b>40</b>	<b>24</b>	<b>414</b>
Earned Bronze			4	5	5	6	8	4	7	8	13	11	4	3	78
Earned Silver			21	22	10	18	25	15	25	22	25	26	22	13	244
Earned Gold			6	3	1	4	5	8	5	3	6	6	7	5	59
Earned Platinum			1	1	0	0	0	0	1	0	0	0	4	1	8
Those scoring <3 or took less than the 3 basic assessments			1	2	1	2	1	4	2	1	4	2	3	2	25
<b>WIOA WORKKEYS (CENTER BREAKDOWN)</b>															
SC Works Berkeley (WIOA)			8	5	3	8	10	2	8	6	12	13	6	5	86
SC Works Charleston (WIOA)			19	18	12	18	24	27	27	22	27	22	27	17	260
SC Works Dorchester (WIOA)			6	10	2	4	5	2	5	6	9	8	7	2	66